# **Bradley Brown Coaching - Terms and Conditions**

Last Updated: March 2024

Thank you for choosing Bradley Brown Coaching. By enrolling in our coaching programs, you agree to the following terms and conditions:

# 1. Registration and Payment:

- To secure a spot in our coaching programs, full payment must be made in advance
- Payments are non-refundable, except in the case of program cancellation by Bradley Brown Coaching.

### 2. Imagery Rights:

- Bradley Brown Coaching reserves the right to use photographs and videos taken during coaching sessions for promotional and marketing purposes.
- If you do not wish for your image or your child's image to be used, please notify us in writing at the time of registration.

#### 3. Child Protection:

- Bradley Brown Coaching is committed to providing a safe and secure environment for all participants, especially children.
- Parents and guardians are expected to adhere to our Code of Conduct to ensure a positive and respectful atmosphere during coaching sessions.
- Any concerns related to child protection should be reported immediately to the coaching staff.

## 4. Cancellation and Refund Policy:

- Cancellations made by participants:
  - Our fees are charged on a half-termly basis and are non-refundable.
  - Pay and play sessions and camps are non-refundable.
- Cancellations made by Bradley Brown Tennis Coaching:
  - In the event of program cancellation, participants will receive a full refund.
  - In the event of individual sessions being cancelled due to bad weather, participants will receive a credit balance which can be offset against future fees.

### 5. Health and Safety:

- Participants are responsible for disclosing any medical conditions or injuries that may affect their ability to participate in coaching sessions.
- Bradley Brown Coaching reserves the right to deny participation to anyone deemed unfit for the program due to health reasons.

#### 6. Code of Conduct:

All participants are expected to adhere to a Code of Conduct that promotes a
positive and respectful environment. Failure to comply may result in
termination of participation without refund.

## 7. Changes to Terms and Conditions:

• Bradley Brown Tennis Coaching reserves the right to modify these terms and conditions at any time. Participants will be notified of any changes.

By enrolling in Bradley Brown Coaching, you acknowledge that you have read, understood, and agreed to these terms and conditions.

For any questions, please contact us on bradleybrowncoaching@gmail.com.