

Pay and play for non-members

We wish to welcome everyone to play at Cringleford Tennis Club. We hope that, in due course, all players will wish to take up membership and benefit from all we have to offer, but we understand that this option is not for everyone. Set out below are the terms on which courts can be booked by non-members:

1. Non-members can book courts online [here](#) 5 days in advance. Select the available booking slot (denoted with £ symbol) and make payment by card via the online booking system.
2. By booking a court you agree to abide by the Cringleford Tennis Club rules [here](#) which include wearing appropriate clothing and non-marking footwear, showing consideration for others and using language appropriate for a family setting. Health & Safety and our Privacy Policies can also be found there.
3. The cost to non-members is £2.50 per court per 15 minutes during daylight hours, £3 per court per 15 minutes when floodlights are needed. A booking will comprise consecutive blocks of 15 minutes up to a maximum of 105 minutes and payment must be made online at the time of booking.
4. Please turn off floodlights at the end of play if the adjacent court is not in use. (Note: Two of the lights will remain illuminated for 5 minutes after turn-off to permit players to leave the court safely.)
5. Pay and play players under 16 years must be accompanied/supervised by an adult. See [CTC Safeguarding policies](#).
6. When booking for the first time using the website, you will be asked to create a Clubspark account or sign in using your LTA/ Facebook/Google details. This allows us to log you as a contact. Please add an emergency contact name and number to your Cringleford Tennis Clubspark profile.
7. Once a pay-and-play booking has been made online you will receive an email confirmation containing the code you will need to access the courts via the keypad on the gate nearest the carpark.
8. Please ensure that you close the gate behind you.
9. The code you receive will also operate the keysafe containing the access key for the toilet at the right of the Clubhouse. Access to the main section of the Clubhouse is for Members only.
10. The courts must not be used for anything other than the playing of tennis.
11. Dogs and bicycles are not allowed on the courts.

12. Do not bring refreshments other than non-alcoholic drinks in non-breakable drinks bottles.
13. Please take all rubbish home with you.
14. When leaving the courts at the end of play, press the large green exit button to release the lock, exit, then close the gate firmly behind you.
15. In the unlikely event that you do not receive a code, please email cringlefordtennis.membership@gmail.com.
16. You can cancel your booking up to 24 hours in advance of your booking time and receive a credit to your Clubspark account with Cringleford Tennis Club. The credit will be valid for 3 months and can be applied against a new booking at Cringleford. No credit will be given if you cancel the court booking with less than 24 hours' notice, other than at the discretion of the committee (eg in the event of bad weather).
17. The Committee reserves the right to cancel a court booking, notify you accordingly and refund the fee, should we deem it necessary.
18. Cringleford Tennis Club will not be liable to you for any loss, damage or theft of personal property brought onto our premises.
19. Cringleford Tennis Club has Public Liability Insurance but this does not cover personal injury while playing tennis. Players play at their own risk. Players must make their own assessment as to their fitness to play and must not play against medical advice or if the playing surface has become slippery as a result of wet or frosty weather.