



## Tennis Survey Results (January 2021)

### 1. Which of these club organised sessions would you like to see (more of)?

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● Club Night (weekday evenings)	27
● Social Tennis (weekend/weekd...	47
● Round Robin Tournaments (inf...	36
● Match Practice (eligible players)	17
● Competitive in-club knock out...	23



### 2. Which of these coach led sessions would you like to see more of?

[More Details](#)

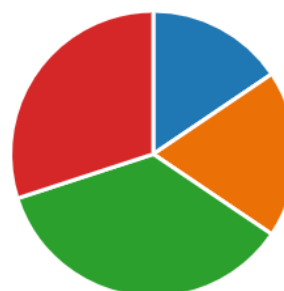
● Adult group coaching - Begin...	7
● Adult group coaching - Interm...	39
● Adult group coaching - Advan...	18
● Cardio Tennis	34



### 3. Which of these activities organised between members would you like to see (more off)?

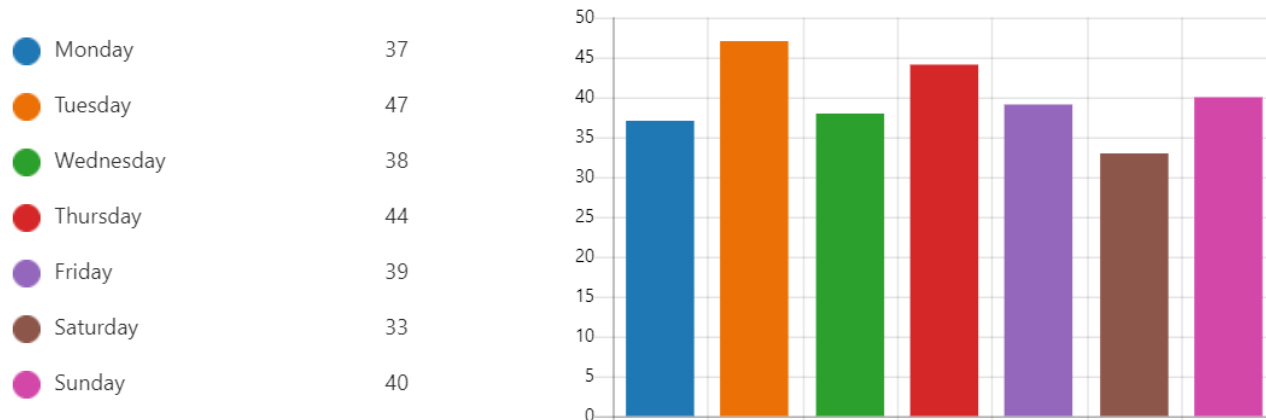
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● Single Ladders (mixed)	14
● Single Ladders (men's/ladie's)	17
● Double's ladder (mixed)	32
● Double's Ladder (men's/ ladie's)	27



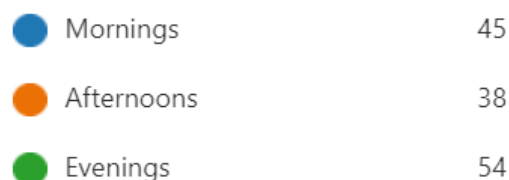
#### 4. Which day(s) are you most likely to be able to partake in group activities?

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#### 5. What time of day would you like to access sessions?

[More Details](#)



#### 6. What are the main three aspects which attracted you to the Club?

For example: location, cost, competitive play

Total respondents: 96; answers provided were:

location (and/or attractive setting)	79
friendliness, social aspect and/or the fact it is a members' club with large membership	37
The facilities: number, quality and availability of courts; squash	33
The type of tennis play offered: competitive/social/matches	24
Cost, value for money	16
Family members, word of mouth or reputation	11
Coaching offer- squads, cardio etc	11
Access to bar, clubhouse and carpark	5
Well run and/or good website, good court booking system	5

## 7. What improvements would you like to see within the Tennis Section?

For example: quiz nights, BBQs, social tennis.

Total respondents: 87. Suggestions made included:

more BBQs	31
more social tennis activities	25
social events (non-tennis) such as quizzes, music	19
more family and or junior oriented tournaments, events	11
more competitive tennis, tournaments or more social tennis tailored to level	11
Allowing the bar to provide extended hours and catering to meet the needs of parents	5
reducing fee or providing tennis stand-alone fee	4
social tennis specifically for young adults	3
more coach-led sessions during daytime or better led session	3
There were <b>individual</b> requests for: guest passes, balls for social, match practice to be organised differently, the need to attract beginners and allow more scope for coaches, improve website, not increase court coaching time, and introduce padel tennis.	1

## 8. The Club relies on volunteers to plan and run events. Would you be able to contribute to the Club in anyway?

It was hugely encouraging that 23 respondents said they would like to help out in some way.

## 9. Is there anything else you would like to tell us about your experiences at Eastgate Tennis Section?

Total respondents: 33 (any responses which mentioned improvements were incorporated into Q7).

Overall a positive experience	30
friendliness of the Club and its welcoming approach to all levels of players	21
tennis section as being well run or/and thanking for their work	10
beautiful venue and good facilities	4
excellent coaching team and good booking system.	3
Negative experience – 2 respondents found members unfriendly, offhand and even rude,	2
Negative experience – 1 respondent v unhappy with the way the tennis section was being run, not enough being done to retain members and too much focus on rules	1