

GDTENNIS

2024/2025 TERMS AND CONDITIONS

Payment & Cancellation Policy

- Course renewal places must be confirmed and paid for before the start of the course. If payment is not made by the second week of term, a late payment fee of £10.00 will be charged per booking.
- New term time bookings must be paid for within 14 working days, preferably at the time of booking. If payment is not made by your 2nd lesson, a late payment fee of £10.00 will be charged.
- Camp bookings must be paid for at the time of booking. If payment is not received within 72 hours, or childcare voucher form submitted a late payment charge of £5.00 will be added per order.
- Any camp bookings processed by a coach and added on the day of the camp, must be paid for within 72 hours. Failure to do so will result in a late payment fee of £5.00 being added to your order.
- Failure to make payment for provisional bookings will result in the booking being cancelled.
- Any unpaid bookings will be required to make full payment if cancelled less than 48 hours prior to the start of the course/camp.

- Cancellations: Fees paid - less an administration charge of £5 - will be returned if notified 14 days before the first day of the course/camp, after this time we will not process any refunds for courses or camps.
- Please note, if paying by childcare vouchers, we are unable to refund any orders. If cancelling 14 days in advance, we will be able to hold a credit for your order amount.
- In case of injury or extended serious illness (more than 3 consecutive weeks), GDTennis will hold a credit on your account to be used towards future GDTennis coaching for any lessons missed. Player must inform the GDTennis office of illness or injury at the start of the 3-week period.

- GDTennis reserve the right to cancel a course/camp with insufficient numbers. In this case we will offer an alternative venue or, if unaccepted, give a full refund.
- If a course/camp is cancelled due to Coronavirus or related restrictions, a credit for the amount paid will be kept on your account and may be used within 1 year.
- If a course/camp is cancelled due to bad weather a credit for the amount paid will be kept on your account and will be applied to the next term's course. No refunds will be given for cancelled lessons.

Tennis Camp Drop Off & Collection Policy

- All children MUST be collected by the specified time, dependant on the time selected for your booking.
- In the event of late collection, there will be a charge of £10.00 for every 15 minutes. Parents/Guardians must contact the GDTennis office or the venue Head Coach to inform us of any delays.
- Any child dropped off and left unattended more than 10 minutes before the start time of a session will be charged an early drop off fee of £10.00 per child.
- We reserve the right to refuse future bookings from parents who continually pick up late or drop off earlier than booked.

Non-Members Fees – Applicable to Term Time Courses Only

Caversham LTC

The GDTennis term-time coaching programme at Caversham LTC is strictly for MEMBERS ONLY. Players are required to join the Club before they sign up for a coaching course. To join as a member visit www.cavershamltc.co.uk

Cantley Park

The first term can be attended as a non-member. To continue with lessons after this, a household membership will need to be purchased. <https://wokinghamparkstennis.co.uk/Membership/Join>

Mapledurham LTC - £12.00 Adults and Juniors

A separate cheque is to be made payable to 'Mapledurham LTC' and handed to your coach before the course start date.

Wellington Health and Fitness - £24.00 Adults and Juniors

An order for £24.00 will be created on our online system and sent to you by email. You can click on the order ID and make a payment online or take a cheque made payable to GDT for the full amount and give to one of the coaches.