

# **Terms of Use**

## **Court Bookings**

#### **Costs of Courts**

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Adult Members	Free with membership.
	Only members who have paid their annual subscriptions are able to book a court. Where payment has not been made members can still play but anyone with a booking for the same time does take priority.
Junior Members	The default Club policy is not to enable Junior Members to book courts for Safeguarding reasons.
	Specific exceptions with full parental/guardian consent can be made on request with a minimum age for Juniors playing on the courts unaccompanied by a parent/guardian being 11 years.
	Parents/Guardians of Junior members wishing to book a court have 2 options: -
	<ol> <li>Contact the Club Secretary by emailing garstangtennis@gmail.com or telephoning 01995 679728 to request a specific date/time.</li> <li>Contact the Club Secretary by emailing garstangtennis@gmail.com or telephoning 01995 679728 to request electronic booking be enabled for the Junior member. A full set of instructions to set this up, which will involve the parent/guardian registering an account on ClubSpark, will then be provided.</li> </ol>
Coaching	All court costs met by the club coach in accordance with the terms agreed with the club.
Members with Guests	Guest Fee of £4.00. The member is responsible for paying the Guest fee into the club bank account.
Guests	£8.00 per booking. Guests should book via the club web portal through ClubSpark (https://clubspark.lta.org.uk/GarstangDistrictTennisClub) or via the ClubSpark Booker App on their smartphone. Fees will be taken by card payment and a refund in the event of cancellation for whatever reason, requires a minimum of 2 hours' notice.

 You should book a court online before you play unless under exceptional circumstances. If unable to book a court online, please do so by emailing garstangtennis@gmail.com or telephoning 01995 679728.

Members may play without booking a court but in the event that there is a booking at the same time, then the priority goes with the players with a booking.

- Cancel any unwanted bookings either online or by emailing garstangtennis@gmail.com or telephoning 01995 679728.
- You can book up to 2 hours' worth of tennis per day. Each time slot on the booking system is 1 hour but consecutive sessions up to a total of 2 can be booked under one booking. Please be considerate of the needs of others and do not book excess time.
- Bookings can be made up to 7 days in advance. The only exception to this is the Club Coach.
- Up to 7 bookings in any 7day period can be made at any one time. These are limited to one per day.
- Booking Administrators have the right to cancel bookings at their discretion but for good reason. An email will be sent to the member notifying them.
- The Club reserves the right to pre-book the Courts for coaching, events, matches and maintenance.
- In the event of bad weather/adverse playing conditions users should inform the Club that play has been cancelled the same day and cancel any bookings they have made.

### **Court Rules**

- Players should comply with the principles of Respect and Fair Play, both on and off the Courts.
- Players should wear appropriate sports clothing and footwear when on court.
- Smoking is not allowed on the Courts or the premises of the Club.
- Chewing gum must not be left on the courts after use. Please dispose of chewed gum responsibly.
- Take off the court everything you take on including all balls and general litter.
- Players play tennis at their own risk and are asked to apply common sense in looking out for themselves and other members at all times.
- Ensure the court gate is closed properly when you leave.
- No person, apart from the approved club coach Michael Cartmell, through Cartmell Tennis Academy may coach others for financial gain on any Court.
- Report any damage to the Club.

- Juniors under the age of 11 must always be accompanied by a parent/guardian
  when playing at the Club when not for the purposes of a league fixture or attending a
  coaching session with the Club Coach.
- Under no circumstances are dogs, bicycles or skateboards allowed on the Tennis Courts

## **Right to Play**

- You should book a Court before playing if someone is playing on the Court when you arrive use your booking confirmation as proof or use another Court if available.
  - Members may play without booking a court but in the event that there is a booking at the same time then the priority goes with the players with a booking.
- Guests wishing to play without a member must always make a booking in advance.

#### **Contact**

Should you have a feedback problem or complaint at any time or need to contact the Club about your booking, contact details are below:

Email: garstangtennis@gmail.com

Telephone: 01995 679728