

Safe and Inclusive Codes of Conduct

All club officials, coaches, volunteers, members and others using the club facilities are required to abide by these Codes of Conduct. This is required in order to support the club in providing a welcoming and safe environment for all.

All officials, staff, volunteers and members agree to:

- **Prioritise the well-being of all children and adults at risk at all times**
- **Treat all children and adults at risk fairly and with respect**
- **Be a positive role model. Act with integrity, even when no one is looking**
- **Help to create a safe and inclusive environment both on and off court**
- **Not allow any rough or dangerous behaviour, bullying or the use of bad or inappropriate language**
- **Report all allegations of abuse or poor practice to the club Welfare Officer**
- **Not use any sanctions that humiliate or harm a child or adult at risk**
- **Value and celebrate diversity and make all reasonable efforts to meet individual needs**
- **Keep clear boundaries between professional and personal life, including on social media**
- **Have the relevant consent from parents/carers, children and adults before taking or using photos and videos**
- **Refrain from making physical contact with children or adults unless it is necessary as part of an emergency or congratulatory (e.g. handshake/high five)**
- **Refrain from smoking and consuming alcohol during club activities or coaching sessions**
- **Ensure roles and responsibilities are clearly outlined and everyone has the required information and training**
- **Wherever possible avoid being alone with a child or adult at risk**

- Refrain from transporting children or adults at risk , unless this is required as part of a club activity (e.g. away match) and there is another adult in the vehicle
- Not abuse, neglect, harm or discriminate against anyone ; or act in a way that may be interpreted as such
- Not have a relationship with anyone under 18 for whom they are coaching or responsible for
- Not to have a relationship with anyone over 18 whilst continuing to coach or be responsible for them

All Children agree to:

- Be friendly, supportive and welcoming to other children and adults
- Play fairly and honestly
- Respect club staff, volunteers and Officials and accept their decisions
- Behave, respect and listen to your coach
- Take care of your equipment and club property
- Respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, culture, religion or sexual identity
- Not use bad, inappropriate or racist language, including on social media
- Not bully, intimidate or harass anyone, including on social media
- Not smoke, drink alcohol or drugs of any kind on club premises or whilst representing the club at competitions or events
- Talk to the welfare Officer about any concerns or worries they have about themselves or others

All adults/parents/guardians agree to:

- Positively reinforce your child and show an interest in their tennis
- Use appropriate language at all times
- Be realistic and supportive

- **Never ridicule or admonish a child for making a mistake or losing a match**
- **Treat all children, adults, volunteers, coaches & officials with respect**
- **Behave responsibly at the venue; do not embarrass your child**
- **Accept the officials decisions and do not go on court or interfere with matches**
- **Encourage your child to play by the rules, and teach them that they can only do their best**
- **Deliver and collect your child punctually from the venue**
- **Ensure your child has appropriate clothing for the weather conditions**
- **Ensure your child understands their code of conduct**
- **Adhere to you venue's safeguarding policy, diversity and inclusion policy, rules and regulations**
- **Provide emergency contact details and any relevant information about your child including medical history**