How to renew your annual membership

- Your fees are not automatically recurring. This means you have to take action to renew each year. The cost of your renewal can be found at https://clubspark.lta.org.uk/HamiltonLTC/Membership/Join.
- You will receive an automatic email from our <u>online platform</u> to renew every year after you last paid your fees. In other words it is a rolling membership e.g. if you renew on say 20th June this year your membership will run until 20th June next year. You will receive the email one week before your membership is due to expire and on the day of expiry. You don't need to do anything until you get these emails.
- The emails will include a link on where to go on our website to renew.
- You should renew by the expiry date if you intend staying as a member. If you do not wish to renew then your membership ends on the expiry date.
- You will receive no more automatic emails after the expiry date of your membership. We may though send you gentle reminders after the expiry date.
- In any event you have 14 more days to renew after the expiry date i.e. a 2 week grace period. If you don't renew by this point then your membership automatically lapses/ends. Your fob to the Clubhouse is also deactivated and you will not be able to book a court.
- Please make sure you are receiving the emails. They may go to your junk email. You can avoid this by adding the Clubspark/Hamilton LTC email address to your contact list upon receipt of your next email from the Club.

If you're on the try us out one month membership.....

- The one month membership is not renewable. You will receive an email reminder about expiry exactly one month after you join i.e. the expiry date. It offers the option to join on a full adult membership or you can join on any other full membership type.
- If you have any questions about this please contact Euan Clarke at euan_79@hotmail.com. He will be happy to help you.