

# Hampden Park Community Tennis

RECREATIONAL TENNIS FOR EVERYONE

# **Bookings**

### **Terms and Conditions**

All bookings must be made via <u>Hampden Park Community Courts Clubspark</u> online booking system. This gives you a one-time gate access code. No booking, No entry.

Bookings can be made up to up to 7 days in advance.

Those with an Annual Pass can book a maximum of a 2 hour slot, 4 times a week.

Pay and play bookings are a maximum of 2 hours each day.

By making a booking you are accepting all terms and conditions.

Please cancel any unwanted bookings online even if this is last minute, to allow others to play. We monitor "no shows" and persistent misuse of the booking system could lead to a ban on bookings.

Hampden Park Community Courts Committee has the right to cancel bookings at their discretion. An email will be sent to the member notifying them

Hampden Park Community Courts Committee reserves the right to pre-book the Courts for coaching, events and maintenance

Hampden Park Community Courts are not permitted to be used for the receipt or delivery of professional coaching services, unless this has been pre-arranged and agreed.

#### **Court Rules**

Smoking and alcohol are not allowed on the Courts

Football is not allowed to be played on the courts.

Bike riding, skateboarding or scootering is not allowed on the courts.

Members should wear appropriate sports clothing and footwear when on court. Correct footwear will not only keep you safe but will prolong the life of the courts.

Dogs are not allowed in the courts & dog walking is not permitted on the courts.

Please ensure you close the court gate properly when you enter and leave the court

If you arrive early for your booking, please wait outside until your court is free.

If you have had your allocated time and someone is waiting please finish promptly.

Please help us to keep the courts in a safe condition by reporting any damage to:

# coach@hampdenparkcommunitytennis.co.uk

Players & Coaches must comply with the principles of Respect and Fair Play, both on and off the courts

Take off the court everything you take on – including all balls and general litter

Please do not play music on the courts as it may annoy other users of the courts or neighbouring residents

Players play tennis at their own risk and are asked to apply common sense in looking out for themselves and others at all times

## **Right to Play**

You must book a Court online before playing

If someone is playing on the Court when you arrive use your booking confirmation as proof. You can access clubspark from your smart phone.

If you have any problems please report it via the Community Courts Website and we will do our best to get back to you as soon as we can

# Coaching

No person may coach others without the agreement of the Hampden Park Community Courts Committee. To enquire go to <a href="mailto:coach@hampdenparkcommunitytennis.co.uk">coach@hampdenparkcommunitytennis.co.uk</a>

Coaches who breach any terms & conditions will be reported to the LTA and may have their bookings cancelled without refund.

Safety and Welfare.coach@hampdenparktennis.co.uk

If you have any non-urgent concerns about safety or welfare on the courts please

email: safeguarding@hampdenparkcommunitytennis.co.u

In an emergency dial 999 and ask for the appropriate service.

Tennis should be fun and recreational, please share and care by treating everyone with courtesy and respect.