



Code of Conduct

All members agree to:

- Be welcoming, friendly and supportive to other members.
- Help create a safe and inclusive environment both on and off the court and promote the Fair Play values including respect and enjoyment.
- Treat everyone at the Club with respect regardless of age, gender, ability, race, culture, religion, or sexual identity.
- Be a positive role model to others and act with integrity, even when no one is looking.
- Take responsibility for safeguarding the welfare of children under 18 and adults at risk.
- Provide parental supervision for children under the age of 13 unless they are attending organised coaching or holiday camps.
- Ensure the relevant consents have been obtained from parents/carers, children, and adults before taking photos/videos.
- Where possible, not be alone with a child or adult at risk; if you have to be alone with a child or adult at risk let someone know such as the parent/carer or a committee member.
- Play social games and matches competitively but fairly and with honesty.
- As a spectator, not get involved in matches or line disputes.
- Not allow any dangerous behaviour, bullying or the use of bad or inappropriate language.
- Refrain from smoking on Club premises.
- Look after equipment and the clubhouse facilities.
- Report any concerns or poor practice to the Club Welfare Officer, Clare Greenwell; the deputy Welfare Officer, Val Rimmer, or the Chairman in their absence.

This code of conduct should be interpreted in a spirit of integrity, transparency, and common sense.

Court Etiquette

The server should call the score before each point.

When receiving serve, try not to return the ball if it is a fault.

Only call the lines on your side of the net.

If you are not certain, or did not see the ball clearly, then the call should be made in favour of the opponent.

If occasionally you have a serious doubt over a line call you can politely ask if your opponent is sure. If they are, move on and play the next point.

If there is a dispute over a line call, offer to replay the point.

Mobile phones should be switched to silent.

Members should wear appropriate tennis footwear with the Club membership tag attached.