



# Terms & Conditions

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## General

### Opening hours

The courts are available to be used by both Club members and members of the public daily between 08:00 – 22:00 throughout the year (from 09:00 on Tuesday and Thursday). However, please check the club's online booking system for availability on specific days which may change due to league matches, tournaments and member events which take preference over other bookings.

### Behaviour

Users of the Club (both members and non-members) must not do or permit any act, matter or thing which would, or might, constitute an illegal act affecting the Tennis Club which would, or might, vitiate in whole or in part any insurance effected in respect of the premises.

No glass is allowed on the playing areas.

No intoxicating liquors are permitted to be consumed on any part of playing area.

Smoking is not permitted on the playing areas.

Spitting is not allowed on the playing areas.

Dogs are not allowed on the playing areas. If a dog gains access to other areas of the Club, their owner/keeper is responsible for their behaviour and for picking up after them should they foul anywhere on Club property.

Users are responsible for ensuring that the behaviour and noise level does not disturb other users of the courts. Users must also dispose of any rubbish or waste materials.

Aggressive or abusive behaviour to any other users of the Club, any representatives of visiting clubs or any of the Club's committee members will not be tolerated and may result in membership being revoked and/or a ban from using facilities at the Club.

### Court Condition

Pocklington Tennis Club is committed to making every reasonable effort to ensure the Club's six courts are available for community use. However, individual users have the responsibility to ascertain whether it is safe to use the courts – factors for this include, but are not limited to, the prevailing weather conditions.

It is the user's responsibility to ensure that all those involved in playing tennis are made aware of the fact that they do so in all respects at their own risk.

Before commencing play, please ensure that you are wearing appropriate, clean footwear (we recommend changing into your tennis footwear at the seating area outside of the club house) and that the court is clear of any debris such as leaves and twigs. This helps in keeping the courts in optimal condition, making the playing experience as good as possible.

### First Aid

It is the individual's own responsibility to make their own first aid arrangements, such as the provision of a first aid kit, there is no legal requirement for the Club to provide first aid facilities.

### Equipment

Tennis shoes and kit should be worn at all times whilst on court. Participants should ensure footwear is cleaned before entering the court areas. It is the user's responsibility to provide their own racquets and balls (with the exception that balls will be provided during Club events).

### Loss of Property

The Tennis Club cannot accept responsibility for damage to, or the loss or theft of, hirer's property and effects. It is the responsibility of the hirer to make his/her own insurance arrangements if required.

### Car Parking

Cars shall not be parked so as to cause an obstruction at the entrance to, or exits from, the Club. In particular the Hirer must ensure that access to the Club and adjacent school by emergency vehicles is not obstructed or delayed. Cars are parked at the owner's risk.

### Complaints

Any complaints associated with Pocklington Tennis Club should be directed to the Management Committee via e-mail ([info@pocklingtontennis.com](mailto:info@pocklingtontennis.com))

## Booking

Anyone using the facilities at Pocklington Tennis Club, whether they have made the booking or not, must adhere to the general terms and conditions set out in this document.

### Online Booking System

All bookings, from both members and non-members, must be made through the Club's online booking system at [booking.pocklingtontennis.com](http://booking.pocklingtontennis.com). This applies whether there is a charge associated with the booking or not.

Club bookings take preference over other bookings.

### Charges & Booking Restrictions

Charges for court use for non-members and for the use of floodlights for both members and non-members are set by the committee and are subject to change. Please see the Club's website – [www.pocklingtontennis.com](http://www.pocklingtontennis.com) – for the latest charges.

Any restrictions on how many bookings can be made during a set period and how far in advance bookings can be made are available on the Club's website.

Whilst it is the intention of Pocklington Tennis Club to make the facilities open to as many people as possible, the Committee reserves the right to reject or cancel any booking should it feel there is good reason to do so. An explanation will be given should this circumstance arise.

Bookings are subject to fair use. If any individual or group of individuals are making excessive number of bookings restrictions may be imposed.

Block booking of courts is not permitted.

### Payments & Refunds

Payment for any charge to book a court or use the floodlights must be made online at the point of booking. Bookings will not be confirmed without full payment.

Cancellations of court bookings will only receive a refund, minus any appropriate service charge, if they are made less than 24 hours before the time the court booking is due to commence.

## Membership

### Applications

Membership forms can be downloaded from the Club website.

The Club's committee reserves the right to reject a membership application if they have suitable reason to do so. An explanation would be given in this instance.

Furthermore, the Club's committee reserves the right to cancel membership without any notice or refund should a member be found in breach of any of the terms and conditions outlined within this document.

### Membership Year

Pocklington Tennis Club's membership year runs from 1<sup>st</sup> April to 31<sup>st</sup> March.

People wishing to join the Club as full, over 65 or intermediate members part way through a membership period, should contact the Membership Secretary.

Reduced membership charges for a part year membership are at the discretion of the Membership Secretary.

Junior and Under 10 membership packages run for 12 months from the date of application.

### Membership Types & Criteria

Currently the membership options available are:

- Full membership: Anyone over 25 years of age or people over 18 and in full-time employment as of 1st April.
- Over 65 membership: Anyone aged 65 years of age or over as of 1st April
- Intermediate: 18 to 25 years of age and not in full-time employment as of 1st April
- Junior: 10 to 17 years of age as of the 1st April preceding the date of application
- Under 10: Under 10 years of age as of the 1st April preceding the date of application

### Membership Subscriptions

Current membership subscription charges can be found on the Club website.

## Payment

Membership subscriptions are payable annually in advance, with the exception of full memberships which can also be paid monthly.

Full members choosing to pay monthly are committing to pay 12 monthly instalments. Payments must continue throughout the membership year, unless the remaining balance is paid in full.

Payments for all membership types can be made online using credit/debit cards. Additionally Over 65's Membership can be paid via BACS and Adult Membership can be paid by BACS or standing order (please ensure bank transfers/standing orders have your name as the reference). Details available on request.

## Member Benefits

Members currently benefit from:

- Free use of the courts for private games (all participants are required to be members)
- Discounted rate for floodlight use
- Advance booking period compared to non-members
- Option to join Club events such as regular open club sessions and tournaments
- Opportunity to play for the Club's various league teams
- Option to be included in the Club's draw for Wimbledon tickets (subject to LTA members and opting in to the Wimbledon ballot)

## Under 10 & Junior Membership

Membership applications for anyone aged under 18 must be made on their behalf by a parent/guardian.

By applying for membership, the parent/guardian agrees for the child named in the application to take part in the general activities of the Club.

Parents/guardians are responsible for informing the Club of any special care needs, dietary requirements, allergies or medical conditions that could affect their child's safety at the club.

**Please note:** children under the age of 14 cannot use the facilities at the Club unsupervised.

## Pocklington Tennis Academy

Group and private lessons at Pocklington Tennis Club are provided by Sean Evans. Any agreement is made directly with Sean and his staff and not with the Club.

### Disclosure Barring Services (DBS)

Pocklington Tennis Club's coaching staff have DBS clearance, the Club also has a Welfare & Safeguarding Officer who is not a member of the coaching team. The Tennis Club is accredited with the Lawn Tennis Association (LTA) and also accreditation from East Riding of Yorkshire Council.