

Richmond Tennis Club, Yorkshire

Terms & Conditions for all **Users**

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Definitions

- 'Committee'** **'JS'** and other members appointed by him from time to time to help run **RTC** activities.
- 'Guest'** a **User** who is playing with an **RTC Member**
- 'JS'** Jonathan Saddler (owner of **RTC**), contactable at rtc yorkshire@gmail.com [9am-5pm, Mon-Friday]
- 'Member'** a **User** who has paid for a membership package either via 1 annual payment or monthly direct debit.
- '£Pay & Play'** a **User** who prepays for every court booking for themselves and up to 3 other named **Users**. Such person(s) is not a **Member**.
- 'RTC'** Richmond Tennis Club, Yorkshire - both at it's facilities at Richmond School, Darlington Road DL10 7BQ and when representing it in playing or social activities elsewhere.
- 'SaddlerTennis'** SaddlerTennis Coaching Services.
- 'School'** Richmond School, Darlington Road, Richmond DL10 7BQ, including it's buildings, common outdoor areas and car parks
- 'Users'** include (but are not limited to): Members, '£Pay&Play' players, hirers, guests & visitors.
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Opening hours

The courts are generally available to be used by **Users** throughout the year during these hours:

- Monday – Thursday 5pm-9pm (in **School** holidays also from 8am-9pm)
- Friday 5pm-7pm
- Saturday 8am-6pm
- Sundays 8am-6pm

However, for a more reliable picture of ongoing court availability, please check **RTC's** online court booking system for availability on specific days/dates which may change due to the following activities for adult &/or junior members, which have priority over other bookings:

- coaching
- organised club member social sessions
- league matches
- tournaments
- one-off member events
- facility closure [eg maintenance]
- whole school site closure [eg UK public holidays]

Behaviour

Notwithstanding any other Terms or Conditions or clauses in this document, **Users** are expected to uphold the ethos of **RTC**, every time they themselves are at **RTC** in person or in their virtual dealings with it, it's **Committee** or **Users** (eg sms, email, social media), namely to be:

- welcoming;
- polite;
- inclusive;
- considerate to others;
- promote by their personal conduct on & off the court, a safe, supportive and enjoyable place for everyone to come and play, watch or support tennis and participate in club-related off court activities.

Users of **RTC** must at all times:

- Follow the **RTC** "Code of Conduct"
- not do or permit any act, matter or thing which would, or might, constitute an act detrimentally affecting **RTC** which would, or might, invalidate in whole or in part any UK tennis association or affiliation, or insurance effected in respect of **RTC's** property or **Committee**.

Playing at your own risk – injury and property loss/damage

RTC is committed to making every reasonable effort to ensure that their courts are available for **User's** play.

However, individual **Users** have the responsibility to ascertain whether it is safe to use the courts – factors for this include, but are not limited to, the prevailing weather conditions at the time.

By making a booking **Users** accept that all their activity at **RTC** whether on or off court, plus [but not limited to], their fellow **User[s]**, Guests and/or children, is carried out in all respects, at their own risk.

Likewise, **RTC** does not accept any responsibility for damage or loss to any **User's** personal belongings, tennis equipment whilst at - or vehicle[s] used by them to/from their visit to - **RTC**.

First Aid

It is the **User's** own responsibility to make their own first aid arrangements, such as the provision of a first aid kit, there is no legal requirement for the Club to provide first aid facilities. There is however a small first aid kit in the courtside shed and a larger first aid kit available from Community Sport staff when they are on site.

If you use the small first aid kit you must inform **JS** immediately afterwards to help replenishment via email to: rtc yorkshire@gmail.com

Tennis clothing & equipment

- Tennis shoes and sports apparel should be worn at all times whilst on court.
- 5-a-side trainers with pimpled soles or any other footwear with abrasive soles are not allowed.
- **Users** must ensure their footwear is clean before entering the court areas.
- It is the **User's** responsibility to provide their own racquets and balls.
 - By prior email arrangement with **JS**, tennis racket[s] and balls may be borrowed for £free – a returnable deposit is left with School Community Sport staff upon arrival for your court booking. See **RTC** website for further details

RTC will provide balls for organised social tennis sessions and matches.

Loss of Property

RTC cannot accept responsibility for damage to, or the loss or theft of, **User's** property and effects. It is the responsibility of the **User** to make his/her own insurance arrangements if required.

Car Parking

Cars should be parked in a designated parking bay, in the main **School** car park, adjacent to Darlington Road, and then **Users** should walk down to the outdoor tennis courts, via the driveway to the left of School Main Reception.

Complaints

Any complaints associated with **RTC** should be directed to **JS** via e-mail: rtc yorkshire@gmail.com

Booking

Anyone using the facilities at **RTC**, whether they have made the booking or not, must adhere to the Terms and Conditions set out in this document, including (but not limited to) the Code of Conduct.

Online Booking System

All bookings must be made through **RTC's** online booking system at:

<https://clubspark.lta.org.uk/RichmondTennisClubYorkshire/Booking/>

This applies whether there is a £charge associated with the booking or not.

Any **User(s)** who attend **RTC** to play without a confirmed court booking are in breach of these Terms & Conditions, and may be excluded temporarily or permanently without notice and without recourse to any refund.

Charges & Booking Restrictions

Charges and online booking rules pertaining to a **User's** account, are set by the **Committee** and subject to change without notice.

Please see **RTC's** website – <https://clubspark.lta.org.uk/RichmondTennisClubYorkshire> – for the latest charges.

Any restrictions on how many bookings can be made during a set period and how far in advance bookings can be made, are noted below.

Whilst it is the intention of **RTC** to make it's facilities available to as many **Users** as reasonably possible, the **Committee** reserves the right, in it's sole discretion, to decline any new or renewal subscription applications should it feel **RTC** has reached optimum participation levels.

Membership

Membership is applied for through **RTC's** website and paid online in:

- 1 payment: in advance of the 1st April annual renewal;
- Instalments (some Adult packages): monthly for the 4 months (April, May, June & July) on the 1st or 14th of each month as specified by the **User** in their Direct Debit mandate.

Payments for all membership types via **RTC's** website are administered by ClubSpark and are subject to their Terms & Conditions.

First-time memberships taken up part-way through the membership year and paid for in 1 payment are subject to the following discount formula*:

	<u>% reduction</u>	<u>Payable</u> Eg £55.00 Adult annual subs payable in 2021
April – July inclusive.	n/a	£55.00
From 1 st August	30%	£41.50
From 1 st September	50%	£27.50
From 1 st October	55%	£24.75
From 1 st November	60%	£22.00
From 1 st December	65%	£19.25
From 1 st January – end February	75%	£13.75
From 1 st March	n/a	You can join for the full year starting 1 st April, and get March for £free

* contact **JS** for details

The **Committee** reserves the right, in it's sole discretion:

- to decline a new or renewal membership application;
- to cancel a current membership, without any notice nor issue any refund should a member be found in breach of any of the Terms and Conditions outlined within this document, including **RTC's** Code of Conduct.

RTC does not give refunds on membership under any circumstances.

Membership Year

RTC's membership year runs from 1st April to 31st March.

Membership Types & Criteria

Current Membership options are listed below with age defined as at 1st April:

- **Adult:** anyone aged 18 & above
- **Adult Couple:** 2 romantically linked players aged 18 & above
- **1 x Parent playing with child[ren]:** 1 parent/legal guardian who will only play with their child[ren] who also have joined in their correct junior membership category

- **2 x Parents playing with child[ren]:** 2 x parents/legal guardians who will only play with each other & their child[ren] who also have joined in their correct junior membership category
- **Student:** aged 18 & above and in full-time education/further education.

Parent[s] wishing to play with other Adult **Users** have to be themselves **Adult** members.

There are also several *Junior Membership* [under 18] categories: see **RTC** website for further details.

Membership Subscriptions

Current membership subscription charges can be found on **RTC**'s website.

Member Benefits

Members currently benefit from:

- Priority court booking – 8 days in advance.
- Exclusivity over booking courts 1 & 2
- 1 hour minimum/ 2 hours maximum per booking
- Up to x3 bookings per week.
- £free court bookings for private games with other members during daylight hours.
- £subsidised court bookings for private games with other members during floodlit hours.
- Priority booking for private games with (up to x3) **Guests**:
 - **Guests** must be named by the Member during the online court booking process and their £3.00 per person, per hour fee paid for online during the booking process.
 - Eg Guest fee for 90 mins booking= £4.50
- Option to join Club events such as regular open club sessions and tournaments
- Opportunity to play for the Club's various league teams
- Option to be included in the Club's draw for Wimbledon tickets (subject to active personal qualifying LTA membership and opting into the Wimbledon ballot)

'Pay & Play' benefits:

- Exclusivity over booking 1 x court (court 3)
- Online court booking up to 7 days in advance
- 1 hour minimum/ 2 hours maximum per booking
- Up to x2 bookings per week.
- £6.00 per hour court bookings for private games with other members during daylight hours:
 - 1 hour = £6.00. 90 mins = £9.00. 2 hours = £12.00
- £10.00 per hour court bookings for private games with other members during floodlit hours.
 - 1 hour = £10.00. 90 mins = £15.00. 2 hours = £20.00

Junior Membership

Membership applications for anyone aged under 18 must be made on their behalf by a parent/guardian.

By applying for membership, the parent/guardian agrees for the child named in the application to take part in the general activities of **RTC**.

Parents/guardians are responsible for informing **RTC** in advance of any special care needs, dietary requirements, allergies or medical conditions that could affect their child's or other **User's** well-being or safety at the club.

Juniors up to and including school Year 11 must be supervised by parent/guardian or **Committee** member whilst involved in activities at **RTC**.

Coaching at **RTC**

Group and private lessons at **RTC** are provided by **SaddlerTennis**.
Any agreement entered into by a **User** for coaching is made directly with **SaddlerTennis** and not with **RTC**.

Disclosure Barring Services (DBS)

RTC's coaches have DBS clearance in accordance with LTA standards.

RTC also has an LTA-certified Welfare & Safeguarding Officer who is not a member of the coaching team.

RTC is accredited with the Lawn Tennis Association (LTA) & the Yorkshire Lawn Tennis Association.

Safeguarding, Risk Assessments, Inclusion and reporting Policy

RTC follows the LTA guidelines on all matters related to Safeguarding & Inclusion.

Please visit the **RTC** website to see our policies.

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Richmond Tennis Club, Yorkshire

'Code of Conduct' for all **Users**

RTC expects these 'common sense' rules and behavioural standards to be followed by all **Users** at all times when at **RTC** or on the **School** site – in addition to all the Terms & Conditions set out above in this document:

- No glass is allowed.
- Smoking is not permitted.
- Spitting is not allowed
- Playing in jeans or jeans shorts is not allowed
- Playing without a suitable top on is not allowed
- No dogs allowed at **RTC** or on the grassed areas or pathways immediately adjacent to the tennis courts.
 - If a dog accidentally gains access to areas of **RTC**, their owner/keeper is responsible for their behaviour and for picking up after them should they foul anywhere on **RTC** property.
- **Users** are responsible for ensuring that their behaviour and noise level does not disturb other **Users** of the courts or School site.
- **Users** must also dispose of any rubbish or waste materials – in the bins at the rear of the sportshall entrance or take home with them.
- With the exception of coaching sessions, social play, matches and tennis-related off-court social activities organised from time to time by the **Committee**, **Users** are not permitted to frequent any areas of the School site, including the grassed areas, benches, and pathways immediately adjacent to the outdoor courts and sportshall, with the exception of preparing or packing away their tennis kit in the 5 minutes immediately before or after their court booking timeslot.
- Aggressive, abusive or disrespectful behaviour to any other **Users** of **RTC**, School &/or Community Sport staff, any representatives of visiting clubs or any of **RTC's Committee**, will not be tolerated and may result in membership being revoked and/or a temporary or permanent ban from using facilities at **RTC** &/or the School.

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