

POLICIES FOR MEMBERS AND PLAYERS

Riding Mill Tennis Club (RMTC) is a small and friendly club with members ranging in age from pre-school through to retirees. As a small, friendly and inclusive club, it is important to sustain membership to a sufficient level that the club remains viable and able to offer an excellent and safe environment in which to play social and competitive tennis.

One of the main aims of the club, therefore, is to encourage its growth and support from within the local community, both at adult and junior levels, whilst continuing to maintain the needs of existing members.

The following policies have been developed to ensure ongoing engagement:

NEW MEMBERS

RMTC seeks the ongoing support of its membership to raise awareness of the club and its facilities. The club is committed to provide a welcoming, engaging and inclusive environment for new members of all ages and abilities.

ADVERTISING AND PUBLICITY

RMTC uses its dedicated website and Facebook page as primary sources of advertising its location and services to the local community and club members. Local media outlets and the Parish Newsletter are also used to provide latest news, updates and developments from RMTC to its membership and other residents within the local community.

Use is also made of the clubhouse noticeboards and other noticeboards within the local community to provide updates and publicity about future events etc.

CLUB COMMUNICATIONS

Subject to the terms of data protection regulations and the permissions of individual members, RMTC uses email and WhatsApp as the primary means of communicating with members.

Communications on the RMTC WhatsApp group are restricted to club matters only. The Secretary reserves the right to delete communications deemed to fall outside this restriction. Members are informed about forthcoming social play, internal club competitions, social events, subscription renewals etc.

Specific communications are used to alert team competition players about playing arrangements/venues.

A 'welcome to the club' letter is issued to all new members as part of their induction into the club.

All members are invited, by email, to the annual general meeting and notified of outcomes from the AGM thereafter.

Copies of the latest RMTC meetings are available at clubhouse for inspection by members.