



## Terms & Conditions

<b>BOOKINGS</b>	All bookings must be made via the online booking system at least 48 hours before a pitch is required. In special circumstances, please contact the Natural Environment and Recreation Team on 01962 848405 Monday to Friday 0800hrs to 1600hrs or email <a href="mailto:sbookings@winchester.gov.uk">sbookings@winchester.gov.uk</a> to check for availability.
<b>INSURANCE</b>	City Council policy requires all hirers of Council pitches to have £5million public liability insurance. A certificate of insurance must be provided prior to any pitch hire taking place on the Council's sports pitches.
<b>CANCELLATIONS</b>	If a booked pitch is no longer required, all cancellations must be made at least 48 hours before the scheduled starting time or the charge will not be refundable. If Winchester City Council needs to cancel your booking we will contact you at the email address provided at the time of booking.
<b>PLAYING CONDITIONS</b>	The Council have the right to declare the pitch unplayable due to weather conditions prior to or on the day of scheduled bookings.
<b>PAYMENT</b>	Payment must be made at the time of booking via the online system. Any refunds will be made manually by WCC. Block bookings must be paid in advance via monthly invoice.
<b>TIME OF PLAY</b>	Bookings run on the half hour for 55mins. The 5 minute break must be observed to allow one booking to finish and the next to start promptly.
<b>EMERGENCIES</b>	There is no First Aid provision on site. Please call 999 for emergency medical assistance.  The Council will have the right to cancel any booking forthwith in the event that the Venue is affected by an emergency of any kind. The Council will consider refunding part or all of any fees and charges paid and the amount shall be at the Council's sole discretion.
<b>LITTER</b>	The Hirer shall keep the Venue clean and tidy and shall ensure that the Venue is regularly litter picked during the event and shall ensure that all arisings are removed from the Venue by the Hirer. The Hirer shall further ensure that the Council's obligations under the Environmental Protection Act 1990 – Code of Practice on Litter and Refuse or any other legislation relevant at the time of hire are discharged.
<b>DAMAGE</b>	Damage caused whilst on the grounds is chargeable to the offender(s).
<b>RESPONSIBILITY</b>	To the extent permitted by law, the City Council will not accept responsibility for any injuries incurred during play on the Grounds in any weather/ground conditions.
<b>DAMAGE/ LOSS OF PROPERTY</b>	The Council accepts no liability for damage to, or loss of, any property whatsoever, placed or left in the grounds or any part thereof by an organisation or member of an organisation.
<b>3G PITCH USE</b>	Hirers are responsible for moving the 5-a-side goals in and out of position as bookings require. Please find guidance for safe use under the Terms of Use section of the website.  No food or drink (other than water intended for normal refreshment of players) is allowed on the 3G area. Chewing gum is not to be consumed on the 3G pitch.  Smoking and alcohol is not permitted on the 3G surface at any time.  For the benefit of all our customers and local residents we would ask that you do not use abusive language whilst at the facility.  Players should wear appropriate footwear.

