



ROSS TENNIS CENTRE - MEMBERSHIP TERMS & CONDITIONS

- 1) Ross Tennis Centre CIC (hereafter referred to as the Centre) is administered by a Board of Directors, and a Management Committee.
- 2) Membership packages are for a minimum term of 12 months. Monthly payments are made on the basis of the minimum 12 month term and an administration fee may be added to the base cost of membership if payment is made through the RTC website.
- 3) Membership fees should be paid on or before the due date and no later than one month after that date in order to receive all the benefits of continuous membership, including any discounts that may apply.
- 4) Members should ensure they renew their membership package to reflect any change in their circumstances eg. a change from Junior to Adult.
- 5) Members should keep their online ClubSpark profile up to date or if they do not use the online facility inform the Membership Secretary of any change in their personal details that the Centre holds.
- 6) Members of Ross Tennis Centre should respect all other members and non-members in accordance with the Diversity & Inclusion Policy of the Centre and adhere to the rules of the Centre at all times.
- 7) The Centre is affiliated to the Lawn Tennis Association and H&WLTA, complies with their codes and rules and uses their services for club management, competitive opportunities, and general information useful in the running of the centre.
- 8) The Centre complies with data protection regulations and will not distribute any information about any member without their consent whether it is held electronically or in other form.
- 9) Guests of members are welcome to use the Tennis Centre facilities but must pay the appropriate fees and adhere to the Rules of the Centre when using the courts and other facilities.
- 10) Only persons who are members of Ross Tennis Centre shall be invited to represent RTC in a match.
- 11) Members selected to represent the Centre at League Matches, tournaments or who use the Centre name when entering an event, should adhere to the rules of the competition and Principles of Fair Play as laid down by the LTA in its Code of Conduct.
- 12) Any member who is found to be acting outside the Centre rules to the detriment of other members and/or any member bringing the Centre into disrepute whilst representing it or using its name may have their membership terminated in accordance with the Centre's Memorandum and Articles of Association (a copy is available on request).
- 13) The Management Committee will hear any complaint a member may have with regard to the running of the Centre or the actions of any other member(s) at any time. Such complaint will be considered at the next Committee meeting following receipt of a complaint and the member informed of any decision in relation to that complaint within a week of that meeting. A member may bring a complaint to the Committee in writing or in person.
- 14) The Committee will make best efforts to keep members informed of any activities organised at the Centre that they may wish to take part in, or which may affect their ability to use the courts or the pavilion, via email, the court booking system and notices displayed at the centre. Text messages may be used occasionally in special circumstances.

- 15) The Committee will run a ballot annually in accordance with guidelines set by the LTA for the distribution of any tickets it may be allocated for the Championships at Wimbledon for its members. The Centre will make every effort to ensure its members are aware of any regulations regarding the distribution of the Wimbledon tickets that the LTA may impose but also advises members to look for information on the LTA website.
- 16) All members may submit items for the agenda and vote at any Annual General Meeting or Special General Meeting in accordance with the Centre's Memorandum and Articles of Association (a copy is available on request).