

Vulnerable Adults Policy

General Policy Statement

Shifnal Tennis Club is committed to safeguarding and promoting the welfare of vulnerable adults and expects all staff and volunteers to own and share this commitment. To underpin this policy, the Club has set out a clear DBS (Disclosure and Barring Service) strategy to cover all staff and all associated personnel who have roles with vulnerable adults, i.e. volunteers. Throughout this policy, reference is made to "vulnerable adults". The term 'vulnerable adults' is used to mean those adults with mental or physical disabilities, or adults who need support from an outside agency in order to maintain their lifestyle, (e.g. Social Services). The Management Committee is committed to ensuring that the Club:

- Provides a safe environment for vulnerable adults to play and learn in.
- Identifies vulnerable adults who are suffering, or likely to suffer, significant harm.
- Takes appropriate action including referrals to see that such are kept safe, vulnerable adults both at home and at the Club site
- Raises awareness of issues relating to the welfare of vulnerable adults.
- Aids the identification of vulnerable adults at risk of significant harm, and provides procedures for reporting concerns.
- Establishes procedures for reporting and dealing with allegations of abuse against members of staff.
- Ensures the safe recruitment of staff

The Club will refer concerns that a vulnerable adult might be at risk of significant harm to the appropriate agencies e.g. police, social services.

Monitoring and Review

The Club will ensure:

- It has procedures and policies which are consistent with the CLTA and LTA procedures
- That the Management Committee is made aware of any issues that may arise and deal with them in accordance with this policy.

Abuse and how it should be dealt with

The Management Committee recognises the following as definitions of abuse:

- · Physical Abuse
- Neglect
- Sexual Abuse
- Psychological/Emotional Abuse
- Financial Abuse
- Discriminatory abuse

Dealing with Disclosure of Abuse and Procedure for Reporting Concerns if a person tells a member of staff about possible abuse

- Inform the vulnerable person that you must pass the information on, but that only those that need to know about it will be told. Inform them of to whom you will report the matter.
- Listen carefully and stay calm.
- Do not interview the vulnerable person, but question normally and without pressure, in order to be sure that you understand what the person is telling you.
- Do not put words into the vulnerable person's mouth.
- Reassure the person that by telling you, they have done the right thing.
- Record the main points carefully using the exact language of the vulnerable person.
- Make a detailed note of the date, time, place, what the vulnerable person said, did, and your questions etc.

Staff should not investigate concerns or allegations themselves, but should report them immediately to Merill Holt at 01952 461644.

Document last reviewed/updated

By When Company Secretary 24/06/2022

