



## **Stepps Lawn Tennis Club Feedback Policy**

To help us improve Stepps Lawn Tennis Club and the activities that run within it, the committee welcomes feedback from our members and club users.

The Club is continually looking at ways to improve its programme of activities to ensure all ages and abilities are included in coaching, internal and external competitions and social opportunities.

There are currently the following opportunities available to members to offer constructive feedback:

- AGM (Annual General Meeting).
- Talk to committee members.
- Email [presidentstepstennis@gmail.com](mailto:presidentstepstennis@gmail.com).
- Occasional anonymous member survey.
- Occasional leaver survey.

Comments can also be messaged through our facebook page Stepps Lawn Tennis Club.