

Members Handbook 2024

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General

Opening hours

The courts are available to be used by Club members during daylight hours throughout the year. However, please check the club's online booking system for availability on specific days which may change due to league matches, tournaments, tennis camps and member events which take preference over other bookings. <u>https://clubspark.lta.org.uk/TadcasterTennisClub/Booking/</u>

Behaviour

Users of the Club must not do or permit any act, matter or thing which would, or might, constitute an illegal act affecting the Tennis Club which would, or might result in any insurance effected in respect of the premises.

- No glass is allowed on the playing areas.
- No intoxicating liquors are permitted to be consumed on any part of playing area.
- Smoking is not permitted on the playing areas.

Dogs are not allowed on the playing areas. If a dog gains access to other areas of the Club, their owner/keeper is responsible for their behaviour and for picking up after them should they foul anywhere on Club property.

Users are responsible for ensuring that the behaviour and noise level does not disturb other users of the courts. Users must also dispose of any rubbish or waste materials, included soiled waste.

Aggressive or abusive behaviour to any other users of the Club, any representatives of visiting clubs or any of the Club's committee members will not be tolerated and may result in membership being revoked and/or a ban from using facilities at the Club.

Court Condition

Tadcaster Tennis Club is committed to making every reasonable effort to ensure the Club's three courts are available for club use. However, individual users have the responsibility to ascertain whether it is safe to use the courts – factors for this include, but are not limited to, the prevailing weather conditions.

It is the user's responsibility to ensure that all those involved in playing tennis are made aware of the fact that they do so in all respects at their own risk.

Before commencing play, please ensure that you are wearing appropriate, clean footwear and that the court is clear of any debris such as leaves and twigs. This helps in keeping the courts in optimal condition, making the playing experience as good as possible.

First Aid

It is the individual's own responsibility to make their own first aid arrangements, however within the Clubhouse is a basic first aid kit which members may choose to use.

Equipment

Tennis shoes and kit should be worn at all times whilst on court. Participants should ensure footwear is cleaned before entering the court areas. It is the user's responsibility to provide their own racquets and balls (with the exception that balls will be provided during Club events) however there is a small stock of kit available in the Clubhouse.



Loss of Property

The Tennis Club cannot accept responsibility for damage to, or the loss or theft of, users property and effects. It is the responsibility of the user to make his/her own insurance arrangements if required.

Clubhouse

Tadcaster Tennis Club has a small Clubhouse with toilets and a small kitchen. The rooms within this clubhouse do not constitute changing room facilities. Members are encouraged to arrive at the club ready to play tennis and to bring any additional/appropriate clothing as required. Any users of the kitchen do so at their own risk. All used items must be washed and put away and users should be aware of the dangers of leaving areas in an unsafe condition and ensure trip hazards are removed and spills are cleaned away.

A fire risk assessment has been completed. Exits and the fire assemble point are marked.

Complaints

Any complaints associated with Tadcaster Tennis Club should be directed to the Management Committee via e-mail (<u>TadTennis@hotmail.co.uk</u>)

Booking

Anyone using the facilities at Tadcaster Tennis Club, whether they have made the booking or not, must adhere to the general terms and conditions set out in this document.

Membership

Applications

To become a member of the Tadcaster Tennis club you must make an application and payment online via the membership page of our website: https://clubspark.lta.org.uk/TadcasterTennisClub/Membership/Join

In 2024, we are introducing a greater range of Membership package options - so that people have the choice to become a member for just a single month, or for a quarter (a specified 3 month period) or for a full year (annual). We also intend to introduce a "Pay & Play" option – which will allow people to book & pay for the use of a tennis court on an hourly basis.

The Club's committee reserves the right to reject a membership application if they have suitable reason to do so. An explanation would be given in this instance.

Furthermore, the Club's committee reserves the right to cancel membership without any notice or refund should a member be found in breach of any of the terms and conditions outlined within this document.

Membership Year

For everyone who selects an "Annual" membership package, the club's membership year runs from 1 April to the end of March the following year.

For those who prefer to become members for a shorter period (quarterly or monthly) these alternative packages are also available on the membership page of the website. Please be careful to select the correct time period (month or quarter) that you wish to be a member of the club. After your membership period has expired, you will no longer have the correct security code for the gate access to the courts.



Membership Types & Criteria

Currently the membership options available are:

- Full membership: Anyone aged 19 to 59 years old as of 1st April.
- Seniors: Anyone 60 years of age or over as of 1st April.
- Family Membership: Can include 2 adults and up to 3 juniors/students (max 18 years old).

• Junior/Student Membership: All younger players up to & including the age of 18 years, as of 1st April. Any Students over the age of 18 years who are in full time education must contact the club with proof (eg student id card) before the correct membership cost can be applied.

Membership Subscriptions

Current membership subscription charges can be found on the Club website.

Payment

Membership fees are payable in advance & must be made online via our website: <u>https://clubspark.lta.org.uk/TadcasterTennisClub/Membership/Join</u>

For Annual membership packages, payment must be set up using a Direct Debit "GoCardless" transaction. For the Monthly and Quarterly Membership packages, payment can be made using a credit or debit card.

Member Benefits

Members currently benefit from:

- Free use of the courts for private games
- Option to join Club events such as regular open club sessions and tournaments
- Opportunity to play for the Club's various league teams
- Option to be included in the Club's draw for Wimbledon tickets (subject to LTA members and opting into the Wimbledon ballot)
- Each member can bring a guest to the tennis club up to three times to play for free, but after which time they must join the club as a member.

Coaching

Group and private lessons at Tadcaster Tennis Club are provided by Angela Crossley's team - ACTC. Any agreement is made directly with Angela and her staff and not with the Club, all who attend coaching must be a member of the tennis club.

Disclosure Barring Services (DBS) and Safeguarding

Tadcaster Tennis Club's coaching staff have DBS clearance. The Club also has a Welfare & Safeguarding Officer who is not a member of the coaching team. The Tennis Club is accredited with the Lawn Tennis Association (LTA)

Further details of our Safeguarding policy and our Diversity and Inclusion policies are available on our website: <u>https://clubspark.lta.org.uk/TadcasterTennisClub/Policies</u>

Tadcaster Tennis Committee is run by a group of volunteers. Should you wish to contact the Committee please do so via email <u>TadTennis@hotmail.co.uk</u> or via our FaceBook page <u>https://www.facebook.com/Tadcastertennis</u>