



How to serve up an ace for your venue!

With Ade Bates









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Website

Whether you are using ClubSpark or an alternative platform, it is essential that you keep it up to date with key information, including:

- Membership information
- Social tennis
- League tennis
- How to contact you
- What coaching you have available
- Safeguarding policies
- Latest news or events
- Seasonal offers

Making the most out of Facebook

Below are a few tips:

- Post regular and varied content
- Use images or video it's what stops people scrolling
- Match the photos with what you're advertising
- Think about your branding
- If advertising courses ALWAYS provide a link in the post copy
- Don't be afraid to ask people to share your posts it's free advertising!
- Call to action link to website, phone number or email
- Tag in others such as Somerset LTA or your club pages for them to share
- Schedule posts to save you time
- Respond to messages and comments



Making the most out of Facebook

- Join local Facebook community groups
- Don't overload your images with lots of content and long URLs your audience can't click on them!
- Always put the URL or call to action in the post copy as it's clickable
- Don't use slang
- Try and use 'we' instead of 'l'
- Think about who you are targeting parents or club members
- Don't post and ghost be sociable
- Invite people to like your page
- Check every post and invite those who are not currently following you to follow



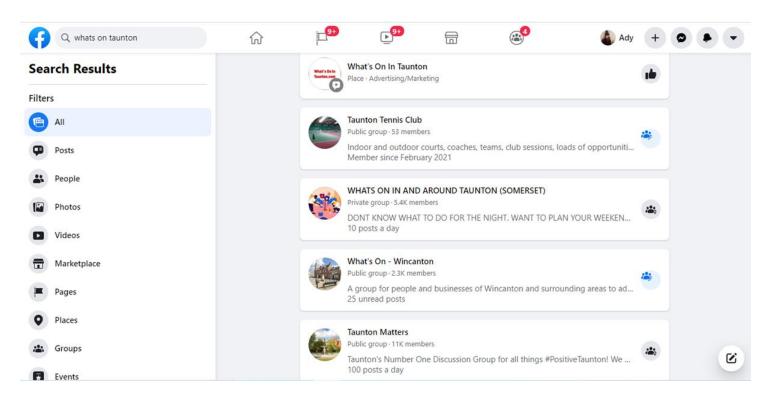
Local Facebook Community Groups

How many of you have joined any local groups and posted your coaching, open days or club information there? As long as you keep within there rules it's a great way of reaching out to the local community.

Have a search on Facebook in your area!

- What's on
- Toddler groups
- News and views

Join and post.



Local Facebook Community Groups – it can work!

Previously, I mentioned about asking for your content to be shared.

This post is a good example of how you can maximise reach for no cost.

The post was shared a total of 11 times, including into various Facebook community groups.

The post reached 3,444 people in total.

Cost? £0



Posters and flyers





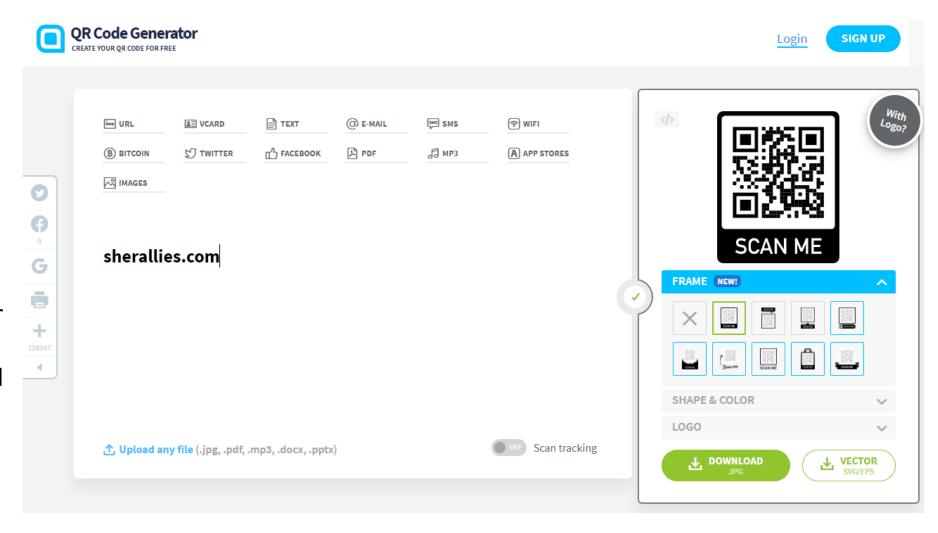


QR Codes

Add a 'Quick Response' tool to your information.

Open the camera on your phone and hold over the code.

Great for event posters or on promotional material that a link can't be clicked on.



Resource:

https://www.qr-code-generator.com/

QR Codes on Social Media

The vast majority of people access or view social media on their mobile devices.

You can't scan a QR code on your mobile if you are viewing it.





On social media, always put a clickable link in addition to the QR code.



The School Link

Schools in your club catchment area can be a vital source of new members or coaching programme signups, especially primary schools.

Many of you are already active in your local schools which is a BIG win and can lead into your LTA Youth or club programmes for example.

If you are not into your local schools:

- Ask parents where their children go to school
- Give the school a call offer free sessions?
- Get info into book bags
- Ask for info to be included on school newsletters.
- Does the school have an open Facebook or Twitter account? If so, tag them!

Where else can you promote your club?

Apart from the obvious schools link, below are some examples of where else you can target:

- Local beavers, brownies, cubs or scout groups
- Mummy and toddler groups
- Village fete set up a mini tennis court and get people engaged
- Library
- Local village shops
- Community centres or village halls

Local Marketing Tick List



Regular social media posts – detailing event information and clickable links. Boost to increase reach.



Club website – news items with clickable links to any events



Direct communication with local schools – letter from Club Chair, via your Coaches or SGO



Direct communication with local brownie, girl guide or mums groups



Posters at your club, local shops, library, church hall, pub etc – try using a QR Code!



Email out to all club members asking them to spread the word of events/coaching



Existing players (parents) in programmes – tell their friends



Contact local media



OTHER MARKETING TIPS & RESOURCES



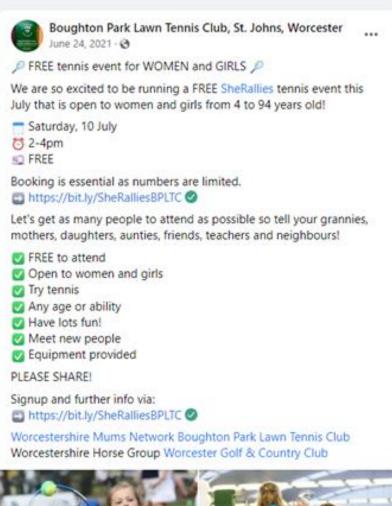






What makes a good Facebook post?

- Event clearly defined
- ✓ Date, time and cost (FREE)
- Clear call to action (your booking link)
- ✓ Good image and branding
- ✓ Points highlighted clearly the why
- ✓ Tagging in relevant groups/pages





Boosting your Facebook post

Boosting your post is an easy way to reach a lot of people and like most things, the more you spend, the more people your ad will reach.

You can define gender, age and geographical location of the people you want to reach.

For example:

- Female
- Aged 18 to 45
- Living with a 15 miles radius of B13 OST

Resource:

https://blog.hootsuite.com/how-does-facebook-boost-posts-work/



Instagram tips

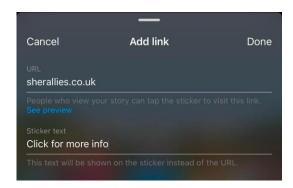
Ideal graphic size is 1080 x 1080px or square.

Update the link in your profile with the event booking link.

DON'T put long links into your posts as they are not clickable. Put 'see link in our profile'.

When using Instagram stories, use the add LINK feature, add in your booking link and customise the sticker text.





Resource:

https://blog.hubspot.com/marketing/how-to-use-instagram



Get Tweeting

Get networking on local live Twitter hours

- Every Thursday 8 9pm is #SomersetHour
- Every Monday 8 -9pm is #TauntonHour

Businesses use the # and tweet to promote themselves.

Good opportunity to build links and awareness.

Resource:

https://media.twitter.com/en/twitter-basics







Following

Somerset Hour

@somersethour Follows you

Thursdays 8pm-9pm. Chat about the fab county of Somerset & meet Somerset folk. Use the hashtag #SomersetHour Hosted by @somersetcool

883 Following 6,371 Followers





@TauntonHour Follows you

#TauntonHour is Monday 8-9pm Tag
@TauntonHour and hashtag #TauntonHour every
Monday 8-9pm to be part of it. Hosted by Katie
and Christell

572 Following **787** Followers



Followed by Signature VIP Travel, SASPsomerset, UC Somerset, and 13 others

Keep your database engaged

If you have built up a good database you can use it to promote new or existing sessions through simple email marketing.

This is a good example of using Mailchimp which can also be shared across your social media channels.

https://mailchi.mp/81c106403439/lockdown3-jnrtennis-news-wk4

Lockdown 3 Junior Newsletter - Week 4

View this email in your browser

Oxford Sports Junior Newsletter



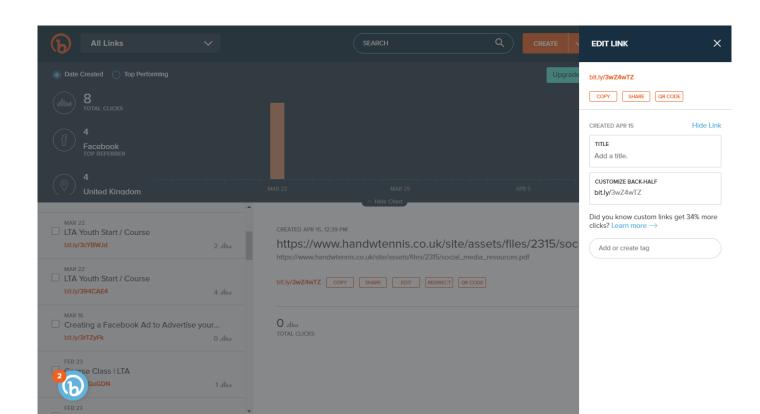
World Tennis Number

What is the World Tennis Number? The LTA are partnering with the ITF to launch the World Tennis Number (WTN), together with many other national tennis associations. The WTN will replace the current LTA Ratings system, creating a global player standard to enable more appropriate matches between players of similar levels. See the video below for more details or click here for the LTA's PDF explainer sheet.



Links too long? No problem

Get the Bitly between your teeth – check out a great tool called <u>www.bitly.com</u> which shrinks URLs to save tweet space.



https://clubspark.lta.org.uk/LATennisCoaching/Coaching/Course/7799bd61-0606-45e2-a2bf-6d370057615c



https://bit.ly/3cTWFy5

LTA mytennistoolkit

There are a range of LTA branded resources that you can use for your social media and website activities.

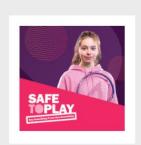
They are good to have in your toolkit, especially when promoting the LTA Youth courses!

http://www.mytennistoolkit.com

SIGNED IN SUCCESSFULLY.



Using this toolkit you can make assets for any of the LTA's official programmes. To get started just select the programme you want to make assets for by clicking one of the boxes below.















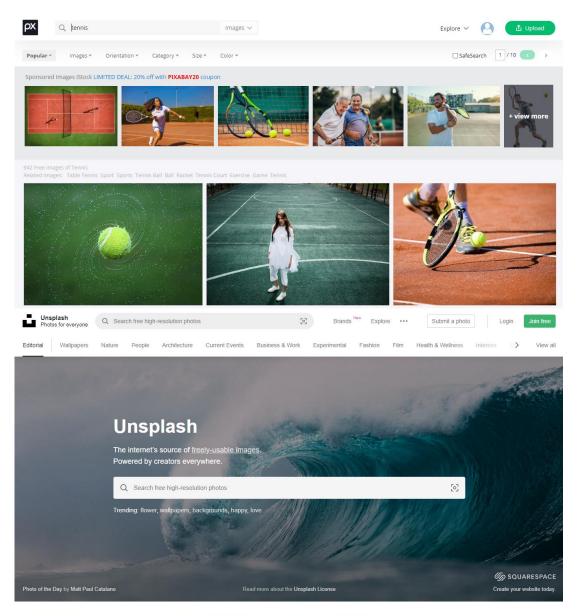


Royalty free images and video

If you are struggling for image or video content, there are royalty free images site available for you to join.

https://pixabay.com/images/search/tennis/

https://unsplash.com/



Canva.com

To make sure you score an ace with your marketing, you can always use tools such as canva.com. Create engaging posts and videos.

