

ClubSpark Court Booking Guide

Read below for guides on:

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- 2) Viewing the booking sheet
- 3) Booking a court
- 4) Cancelling a booking
- 5) Using the ClubSpark Booker app

Getting Started

If you follow this link: https://clubspark.lta.org.uk/troonltc

The page shown below will open. Sign in through your ClubSpark account i.e the one you used for your membership.



You will also have the option of registering with ClubSpark if you don't have an account or signing in through your LTA, Facebook, Google or Microsoft account.

ClubSpark	(a) Login or Register
Sign in to book or manage	e your upcoming bookings
Please note	
• Every time you sign in you will need to use the same method you selected to create your account	
Haven't created an	account? Click here
Sign in with email	Sign in with your social account
Email address	X LTA
Password	f Facebook
Remember me?	g Google

If this is your first time using the system, you will be asked to accept the privacy policy in place. Scroll to the bottom, tick the confirm box & click on the blue SIGN UP button.

Once signed in, access the booking page, which will show the availability of all courts at the club on the chosen day.

💔 ClubSpark							(a) Login or Register	
LAWN TENNIS CLUB								
NEWS HOM	THE CLUB	SAFEGUARDING	MEMBERSHIP	EVENTS	COMPETITION	S MORE ~		
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Viewing the Booking Sheet

Thurs	sday 23rd Febru	ary			Day view	✓ ☐ < TOD/	AY >
	Court 1	Court 2	Court 3	Court 4	Court 5	Court 6	
07:00							07:00
07:30							07:30
08:00							08:00
08:30							08:30
09:00							09:00
09:30							09:30
10:00							10:00
10:30							10:30

Clicking the 'Today' button will automatically bring up the schedule of the current day. Selecting the calendar icon brings up an overlay where you can choose a specific day you would like to view. Members are able to book up to 7 days in advance. You can scroll to previous or future days by clicking the arrows on either side of the 'Today' button.

Booking a Court

To book a court, click on your desired booking slot on the booking sheet.

Thurs	day 23rd Febr	uary			Day view	✓ [⁰⁻⁰] < TOD	AY >
	Court 1	Court 2	Court 3	Court 4	Court 5	Court 6	
07:00							07:00
07:30							07:30
08:00				Book at 08:00 - 08:30			08:00

After clicking on the booking slot an overlay will appear.



You can now choose how long you want your slot for by selecting a time from the drop down menu. It can last a maximum of 2 hours. To book the court, click the 'Book now' button.

Make a booking

Court 4		_
Thursday 23rd February 2023, 08:00 to	09:30	~
For 1hr 30 minutes	08:30	
Category	09:00	
Booking ~	09:30	

You will be asked to confirm your booking, check the details and press the Confirm button.

Once you've made your booking, you will be taken to the booking confirmation page, which will give details of the booking. You will also be sent a confirmation email.



Senior Members are entitled to sign a guest on five times during any one season. The same guest may not be introduced more than three times. All guests contact info MUST be emailed to Secretary@troontennis.org.uk PRIOR to using the courts. At all times, players should adhere to the Scottish Government's social distancing guidelines (staying at least 2m away from others), and practice public health advice for hygiene. The clubhouse will remain out of bounds and as such there will be no toilet facilities. Please bring your own hand sanitiser and sanitise on arrival and leaving the club. Court gates should remain open at all times to minimise touching of gates. All your tennis balls should be marked so you are only touching your own equipment. All benches have been removed to reduce possible contamination and no spectating is permitted. All nets will be set at the correct height so please do not touch or adjust nets.

Book another court View my bookings

You can now select 'Book another court' or 'View my bookings'. Your name will appear in the booking sheet, as shown in the image below.

Thursday 23rd February

	Court 1	Court 2	Court 3	Court 4
07:00				
07:30				07:30 - 08:00 Booked

Cancelling a Booking

To cancel a booking click on the 'My bookings' tab on the booking sheet. This will open your 'My bookings' page and bring you to a list of your upcoming bookings.

Your account	Your bookings Your upcoming bookings at Troon LTC.							
🛆 Your profile	Upcoming In Progress C	ompleted Cancelled						
💾 Your bookings								
• Your courses	Date	Time	Court					
▲∃ Your memberships	23/02/2023	08:00 - 08:30	Court 4	Cancel				
\Box Sign out	roon Book a court							

You can cancel a booking here by pressing the Cancel button.

Your account	Your bookings Your upcoming bookings at Tr	Your bookings Your upcoming bookings at Troon LTC.						
🛆 Your profile	Upcoming In Progress	Completed Cancelled						
💾 Your bookings								
$\mathbf{O}_{\mathbf{X}}$ Your courses	Date	Time	Court					
≜ ≣ Your	23/02/2023	08:00 - 08:30	Court 4	Cancelled				
memberships	23/02/2023	08:00 - 08:30	Court 4	Cancelled				

Using the ClubSpark Booker App

Download the ClubSpark Booker App on iOS or Android, or search for 'ClubSpark' on the App Store. Sign into the app, using the same account as you use to sign into ClubSpark and then select "Book A Court'. On the Book a Court page select the court, if you have a preference, the date, the duration and the time. Press the "Book now" button.

11:45 🖬 🛛 🕄 🖉 🖉	දිිදු Bookings		sea Cancol	Poolinee Rook a court	THE SECOND
	Previous	Upcoming	Cancer	Book a coult	
Club Spark BOOKER	SUNDAY, 19 FEBRUARY 2023				A C
	10:30 Court 1 Troon LTC Free	>			
	Court 1 10:00 Troon LTC	>	Troop	LTC	(i) >
	Free	PIN: 9299	🖽 Any C	Court	>
Sign in	MONDAY, 13 FEBRUARY 2023		💾 Today	y	>
Sign up	19:30 Court 1 Troon LTC Free	>	🖑 30 m	ins	>
	19:00 Court 1 Troon LTC Free	>	0	No Times Available	
	SUNDAY, 12 FEBRUARY 2023		_		
III O <	BOOK A COU	RT		Book Now	

Check the booking details and confirm. You will then be presented with the confirmation screen and have the opportunity to add the booking to your calendar.



Your booking will then be visible on the Upcoming bookings tab. To cancel a booking, click on the appropriate booking and press the "Cancel booking" button.

