



## ***Bubble and other Court Booking Rules***

- All courts are bookable on a first come, first served basis by booking online at <https://clubspark.lta.org.uk/WelwynTennisClub> or via the 'Booker' app.
- You must first register on the website and your registration request will be emailed to the membership department for verification. Once you have received a verification email, you will be free to go online, set up a payment account and then book the bubble.
- You can book up to 16 days in advance.
- Indoor bubble courts cost £4 per half hour or £8 per hour peak time (weekday evenings between 7 and 9pm). Outdoor courts are free.
- Payment is by credit card online.
- If you want to cancel a booking, there is a full refund if cancelling 24 hours before the booking, otherwise there is no refund.
- **Under no circumstances are you permitted to play in the bubble without first booking and paying online. There are no exceptions to this rule.**
- The key to the bubble is kept in the reception area on a hook (it has a 'tennis ball' keyring). After you have finished playing in the bubble, if there is no one else actually on court please lock it when you leave and hang the key up.
- If you need a key to the clubhouse for access, contact Sally Walker on **01438 811372** who can give you one on payment of a deposit.
- You are permitted to play a 'reasonable period' of about 5 minutes either before or after your booking period if the courts are empty (or with the consent of the next group of players) - for example, to finish a game.