

# Woodthorpe Tennis Club: Code of Conduct for Adult Members

This Code of Conduct sets out good practice for all members to follow, and is available so that every member is clear what is expected of them in order to maintain a friendly and safe club environment. Whenever the word member is used, it also applies to other adults who are closely related to the Club membership e.g. parents of Junior members.

The Code of Conduct reflects the values and behaviour which members at the Club have promoted for many years and also the requirements for a safe and inclusive playing environment as outlined by the LTA. Meeting these standards will ensure we remain a well-respected, busy and thriving club.

The Code of Conduct sets out minimum standards of behaviour which all members agree to follow when they join the Club.

Where there is a serious or unresolved breach of the code by any member, the Complaints process will be followed.

## 1. Be inclusive and welcoming

- Welcome new members and players to the Club irrespective of their experience of the game and their level of play
- Support other members to become as fully involved in the Club as they wish
- Play in a friendly and supportive manner so that no one feels intimidated
- Be aware of the Club's policy on inclusivity and diversity, being friendly and welcoming to everyone and being sensitive to the difference of individuals

## 2. Make sure the Club is a safe environment – Safeguarding is everybody's responsibility

- Be aware of the Club's policy on safeguarding children and vulnerable adults
- Watch out for any signs that any child or vulnerable adult may be experiencing any type of harm
- Report any concerns about the welfare of a child or vulnerable adult to the Welfare Officer or the other people / organisations in the policy
- Remember concerns may be discussed in confidence with the Welfare Officer and doing nothing is not an option
- Only their parents should give the WiFi password to anyone under 18

## 3. Play fair, on and off the court

- Abide by the LTA fair play policy
- Be a role model of fair play and sporting conduct
- Offer encouragement not criticism to others
- Avoid non sporting behaviour such as
  - Being verbally or physically abusive or aggressive
  - Swearing excessively
  - Racket throwing or sulking /failing to play out a game in a sporting spirit
  - Creating an avoidable danger to another member or player

- Wear appropriate footwear and clothing
- If playing or watching a match against another club, act as a good ambassador for our Club
- During matches be aware of noise levels and try not to distract players
- Respect our neighbours' peace and privacy
- Reply to requests for information from team captains or committee members in a timely way, recognising that running the Club relies on the willingness of volunteers to undertake various tasks
- Feedback any concerns or questions you may have to the committee rather than directly onto social media
- Keep the payment of your membership subscriptions up to date

#### **4. Take care of the courts and clubhouse**

- Clean up after yourself on court and in the clubhouse. Leave the facilities as you want to find them
- Never give the gate or clubhouse entry code to anyone who is not a member other than for necessary one off access e.g. maintenance
- If you are the last to leave the grounds, make sure both the clubhouse and the gate are closed and secure
- Turn the floodlights off whenever there is no one playing on a particular court

**Last reviewed by Committee: November 2023**

**Next review: November 2024**