

## Policy 011 – Feedback Policy

### Introduction

1. To help us improve the facility and the activities that run within it, the committee welcome feedback from all our members and users.
2. We are always looking at ways to improve the programme of activity to ensure all ages and abilities are catered for, including coaching, competitive (internal and external) and social opportunities.
3. There are currently the following opportunities available to members to offer constructive feedback:
  - a. AGM (Annual General Meeting)
  - b. Committee members
  - c. Message on Notice board
4. You are also to pass your feedback to the club by email via [wylamtennisclub@gmail.com](mailto:wylamtennisclub@gmail.com):

### Review

5. This Policy is reviewed every two years (or earlier if there is a change in national legislation).

This Policy was reviewed by Dan George (Club Secretary):

This Policy was approved by James Mackay (Club Chairman):