

Terms and Conditions for Bwlchgwyn Park Courts

Join with an annual pass and benefit from free court use playing up to 8 times per week.

Subscriptions

- 1. Subscription applications are valid for 12 months from the joining date meaning you can join at any time during the year.
- 2. Subscriptions will start from acceptance of application and will cease at the end of 12 months.
- 3. Subscriptions are £39 per year for the Family offer which is open to anyone living in the same household.
- 4. When a court booking is made, access codes will be emailed to the account holder.
- 5. All courts can be booked by subscribers unless classes are taking part at that moment.
- 6. Brymbo Community Council retains the right to block book courts. All block bookings will be clearly marked on the booking system.

Booking Tennis Courts:

- 1. All pass holders / players must book tennis courts in advance using the online booking system through the website. As well as the website, you can book courts using the Clubspark booker app which is available on both Android and iOS.
- 2. Courts may be booked up to 7 days in advance.
- 3. At least one person in the group must be an annual pass holder or the individual who made the booking.
- 4. Each pass holder/player may book courts up to 8 times per week with a minimum of 1 hour and a maximum of 2 hours per booking.
- 5. Courts must not be booked for the purposes of providing coaching services to other players outside of a pre-agreed coaching contract.
- 6. Cancelling Court Bookings. Should you not be able to attend your court booking, individuals are expected to cancel court bookings on Clubspark to enable the booking slot to be released for the public. If a booking is cancelled with less than 24 hours' notice, no refund will be given.

Please note that regular offenders failing to turn up for bookings without cancelling can be issued with a 7-day booking ban.

How to cancel a booking:

- 1. Visit https://clubspark.lta.org.uk, select your park and ensure you are logged into your account.
- 2. Click on your name to drop down the menu and select "profile".

- 3. Select "manage your court bookings".
- 4. Your court bookings will now be listed with the option to cancel them

Rules and Regulations

- 1. Key codes must not be shared.
- 2. Players must leave the courts at the end of the booked timeslot.
- 3. Players must not allow others onto the courts who are not part of their booking party.
- 4. No animals are allowed on the courts.
- 5. Appropriate clothing must be worn at all times (i.e. non-marking footwear and tops worn at all times).
- 6. All users must check the tennis courts before playing and ensure that it is safe for use. Any users playing when the courts are considered unsafe, do so at their own risk. Any safety issues must be brought to the attention of Brymbo Community Council.
- 7. If a booked court is not taken within 15 minutes of the time shown, the court will be released for public use.
- 8. Please ensure that you close the gate securely when entering and leaving the courts.
- 9. You are expected to conduct yourselves so that no other people are offended by your behaviour or language (swearing is not acceptable).
- 10. Staff have the right to ask any person misusing or behaving anti-socially on the courts to leave.
- 11. Brymbo Community Council reserves the right to cancel the membership of any person who does not abide by the terms and conditions. No refund will be given.
- 12. Courts must not be booked for the purposes of providing coaching services to other players outside of a pre-agreed coaching contract.

Tennis Coaching

Any coaches wishing to deliver at any of our park sites must contact Brymbo Community Council via email: brymbocommunitycouncil@gmail.com to declare their interest in providing such lessons. Coaches wishing to deliver 1:1 lessons must be Level 3 Qualified and have LTA Accreditation to apply to use the courts for private lessons.

A fee will be payable, further details on request.

These Terms and Conditions can change at any time and members should check the website for the latest version. Hard copies are available upon request.

Any queries/concerns should be directed to brymbocommunitycouncil@gmail.com