

## **WHATSAPP ACCEPTABLE USE and BEHAVIOUR POLICY**

Aim of the WhatsApp group:

The WhatsApp group allows the ITC Committee to communicate information and notices to club members, and also allows club members to communicate with each other in a relevant, positive and encouraging way. In order for the group to be successful, the following rules and regulations apply:

- Always keep to the purpose of the group.
- Avoid sending excessive or irrelevant messages that can clutter the chat.
- Communicate clearly, keep in mind words can be interpreted in multiple ways, ensure that posts cannot be misinterpreted.
- Do not share sensitive or personal information without consent.
- Don't have long 1-1 conversations, switch to private messages.
- Be kind, courteous and respectful.
- Do not use the group to berate someone or air grievances, if you have an issue address 1-1 with the person privately or contact a committee member for advice.
- Swearing will not be tolerated.
- Avoid sending messages during late hours 2100 – 0700.
- In the event there is a breach of the regulations, the administrators reserve the right remove the transgressor from the group.

All members of the ITC Committee are all group administrators and reserve the right to immediately remove any messages they feel are inappropriate, harmful or damaging to the good reputation of the club. The committee will then privately message the author to explain why the post was removed.

The club has a zero-tolerance policy to unkind and disrespectful behaviour towards others and breaches could result in membership being revoked at the discretion of the committee.

### **Our club ethos:**

*“Our aim is to make Ifield Tennis Club a welcoming, inclusive club that will appeal to tennis enthusiasts of all ages and abilities and allow players to improve and thrive without pressure”*

July 2024