

## TERMS OF ENROLMENT WITHIN THE NORTHWAY LTC (NLTC) COACHING PROGRAMME

### **Group lessons for adults and juniors (players)**

Fees for these are payable in advance for the duration of the term or remainder thereof as outlined in any of the enrolment emails. Lessons, run in parallel with Barnet state school terms dates.

We do not break for half term, and we also hold lessons on bank holiday Mondays. Term breaks occur over Easter, Summer Holidays, and the Festive break.

If a player is unable to attend NLTC for a lesson for whatever reason, there will be no refund, part refund or credit due.

In the rare event a scheduled and paid for lesson cannot be provided by the NLTC coaching team due to an unforeseen reason, a full refund or credit for that lesson will be due.

Should a lesson be cancelled by NLTC due to extreme weather, notification will be made by text before the lesson start time and a credit or refund will be due.

No refunds will be given if a player withdraws from a course.

#### Re-enrolment places

Player's places are automatically but temporarily held for the following term on the same day and time. Reminders will be sent regarding all term re-enrolments with a response and pay by date. Once that date has passed, places are no longer secured.

# Individual lessons for adults and juniors.

The first lesson is to be paid for in advance at booking. Subsequent lessons are payable on the day of the lesson. A full 24hour notice is required of any non-attendance, or a full fee will apply. Weather cancellations on the day do not incur a fee. Please confirm with the coach that this is the case.

#### **Junior Camps over Easter and Summer**

A minimum of four children in a group is required to run a camp. We endeavour to group children by age and ability, but this isn't always strictly possible. We guarantee never to have more than 8 children with a fully qualified coach. Bookings are always provisional until we have four children paid for in a class, at which stage the camp is confirmed.

Should you wish to cancel a booking, a minimum of 10 days is required to receive a full refund; otherwise, no refund will be given. The exception is if we still have a minimum of four children booked and paid for, in which case a 75% refund will be given. This ensures the camp still runs for the other children.

## Coaching memberships for adults and juniors

Any player who attends coaching at NLTC must be part of a family membership or hold a coaching membership. Only players who attend ad hoc camps/coaching are exempt from memberships.

## Floodlights.

Floodlights incur a cost of £5 an hour, and this fee will be in addition to any other individual lesson cost.

### Clothing.

All players at NLTC should endeavour to wear sporting/tennis attire. Whilst this isn't always feasible, we would ask you to adhere to this as much as possible.

#### Footwear.

Both adults and children MUST wear suitable sporting footwear.

Children under the age of 8. These can be good sports/training shoes, preferably with a flat 'herringbone' sole. (Absolutely no AstroTurf football shoes or school shoes allowed)

Over the age of 8, we would encourage you to have the children wear proper tennis shoes to ensure their own safety and comfort whilst training in a dynamic, multi-directional sport.

Children may not be allowed to play in inappropriate footwear.